

Public Sector Information Technology Awards 2007

October 3rd, 2007 · Victoria Conference Centre · Victoria · British Columbia

Eligibility

These awards recognize leadership innovation and excellence in the management and use of information technologies within the extended public service of British Columbia, including Crown Corporations, municipalities, public education and healthcare organizations.

Nomination deadline: Tuesday, September 11th, 2007

Eligible projects must have been completed within the last two government fiscal years. (April 1, 2005 – March 31, 2007). A phase of an ongoing project may be nominated IF it has been for all practical purposes a stand-alone project. For full nomination information and judging criteria, please visit our website at:
www.rebootconference.com/publicsector2007

Organizational Transformation

Descriptions:

This award recognizes projects where information technology played a key role in making it possible for major organizational transformation to occur. Project should relate to the following organizational topics:

- Organizational communication, people management, relationship management, change management;
- Project management, knowledge management;
- Risk management and measurement and/or systems development projects.

Criteria:

- Describe the transformation – what changed in the organization as a result of the transformation.
- Describe how this project differed in approach as compared to traditional approaches the organization has used before.

Citizen Engagement

Descriptions:

The citizen engages with government in a variety of ways: through input and participation in the legislative process and through day to day interactions with government staff and the services that government provides. This occurs at municipal, provincial and federal levels. Projects being considered for an award in this category should demonstrate the following:

- Citizen centered service delivery. Effective and efficient processes to enable the public to assist in the creation of benefit for citizens;
- The foregoing processes are designed to be open and accessible so that citizens within every socio-economic group can have the opportunities to participate;
- That these public processes provide clear well articulated benefit.

Criteria:

- A description of the processes and/or services.
- The process used for public consultation and how this process was implemented.
- A description of the resulting public benefits.
- What data is used to support the citizen engagement and measure results?



More

Business Value and Results through Technology

Descriptions:

Technology is often a key component in driving business results. This award category recognizes the achievement of superior business results through the use of technology. Projects in this category must demonstrate:

Efficiency;

Effectiveness (e.g. service improvements, program outcomes, etc.);

Customer satisfaction and high levels of user acceptance;

Significant benefits to customers/clients.

Criteria:

What organizational results were improved?

How was client/citizen satisfaction determined and measured?

Team Work

Descriptions:

This award recognizes projects that demonstrate how two or more organizations from the greater public sector have collaborated effectively through the use of Information Technology for the benefit of British Columbia citizens:

Criteria:

Describe how the two organizations worked together and how they contributed to the success of the project.

Describe the benefits to each organization (i.e. productivity or process improvements, cost effectiveness).

Describe the form of collaboration or governance that was established between the organizations involved and how the relationship is maintained.

Innovation

Descriptions:

The ability to innovate is one of the most elusive and yet most sought after organizational capabilities. Organizations with this capability will find more efficient and effective ways of doing things. Projects in this category should demonstrate:

New product or service development resulting from the application of existing or new technology;

Improvements to existing products or services;

Breakthrough business process improvements;

Achievements in research and development, technology and/or infrastructure.

Criteria:

Describe the innovation.

How has this project and/or team demonstrated initiative and creativity by looking beyond traditional methods of doing business?

How has the project and/or team demonstrated a highly collaborative and integrated approach to planning and problem-solving?